Example Photographs



These are examples of the photos needed to submit with your claim. Please include a full elevation shot, followed by photos of the areas of concern. Also provide photos of rooflines, decks and vents. Notice from the examples that the photos are close-up but show a larger area than what is affected. (Do not take photos closer than 6 inches) Take photos of every elevation in a clockwise motion: front, right, back, left. If an elevation is not affected, please provide one photo of it so that all together a full view of the home is received.













Manufacturing Codes

These 12-digits codes are found on the back of James Hardie siding and trim products and follow a pattern of one letter, seven numbers, then four more letters.

Example: B1304307AHPW

ColorPlus Codes

These codes are found on the back of James Hardie siding and trim products and start with a pattern of four letters, ten numbers, and a colon. They can include up to 22 characters total.

Example: C U CH 67 1 06 003 11:22 1#X39

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On Plank/Shingle, measure the reveal (under the lap to the bottom of the siding). On Trim, measure the width and thickness.







